

Yahoo mail and NNPS mail:

Technology is always fun and cool right? - But maybe, not so much, when you try to email your child's teacher from the Yahoo mail server. If you use Yahoo as your email you may have experienced problems emailing into the school system. It would be nice to just wave that magic technology wand and make the problem go away, but that is not possible☹. This information may help you:

Here is what our System's Group solution is

This is an issue that has been investigated and the problem is with the Internet name servers at Yahoo. Some of their name servers have not received updated DNS information about our servers when we switched our ISP to Cox Communications. In testing we discovered that some Yahoo mail servers are able to send while others aren't. We have verified many times that our DNS servers and those at Cox have the correct information for our organization and that there is no problem with finding our organization using lookup systems on the Internet.

The recommended step to resolve this problem is to have the Yahoo account holder open a support case with Yahoo Technical Support and provide the non-delivery report they received.